



Superstition Fire & Medical District **ANNUAL REPORT 2021/2022**



Vision, Mission, and Values

Earlier this year, SFMD engaged in an interactive process for creating, developing, and implementing our new Vision, Mission, and Values. These statements communicate the organization's reason for being and how we aspire to serve our community.

Through this eight-week process, members and stakeholders had the opportunity to voice thoughts about who we are, what we value, and where we are going. With the creation of the new Vision, Mission, and Values, SFMD firmly cemented a foundation that will communicate the organization's purpose and aided in developing our Strategic Plan. Developing the Vision, Mission, and Values has unified the organization, simplified decision-making for complex subjects, aligned resources, and communicated our message.

A Year in Review

As we look back at the highlights of the last fiscal year, it is important to recognize the changes in the Superstition Fire & Medical District (SFMD). Under the direction of Fire Chief John Whitney, SFMD embarked on refining our foundational strategies across all divisions. Significant organizational improvements have come as we challenge old ideas, conduct careful data analysis and formulate innovative ways to tackle complex problems.

During the year, the SFMD Board of Directors reviewed and updated their Bylaws, a guiding document that our Directors can refer to throughout their time in office. Additionally, the Board approved the adoption of the 2018 Uniform Fire Code and the Memorandum of Understanding between SFMD and the United Mesa Firefighters Association, Superstition Chapter, IAFF, Local 2260.

SFMD staff worked to update numerous organizational policies, which the Board approved, that strengthen and communicate the District's culture, values, and philosophy. Through this process, clarity in our guidelines leads to everyone operating according to the same principles and strategies. In turn, this creates consistent experiences and processes, internally among employees and externally, as we interact with the public and our stakeholders.

Lastly, in July of 2021, SFMD sold Certificates of Participation (COP) bonds to provide the financing needed to eliminate the Public Safety Personnel Retirement System's (PSPRS) unfunded liability. The impact of the COP will be realized with savings from lower interest rates of the bonds compared to PSPRS of approximately \$17 million over the next 24 years. Thus, ensuring the District's financial stability for years to come.

VISION, MISSION, & VALUES

Vision

We honor the legacy of the fire service, enrich the community we proudly serve, and strengthen our organization for future generations.

Mission

*Selfless
Service*

Values

Building and Maintaining Relationships

SFMD prides itself on **building and maintaining relationships**, both internally and externally, with stakeholders, our industry partners, and the community we serve. Through cooperation, support, and teamwork, we will achieve more together than we will as individuals.

Professionalism at All Times

Professionalism at all times is the cornerstone of our service. We commit to putting others before ourselves; value the trust given to us by the community, and serve with the courage to never betray that trust.

Providing Care and Compassion

More than simply doing our job, **providing care and compassion** to others distinguishes our commitment to service. Providing care and compassion to ourselves ensures we remain at peak ability to dedicate ourselves to **Selfless Service**.

Pride in All We Do

Serving with **pride in all we do** demonstrates our commitment to providing exceptional service. The legacy of the fire service was built by those who came before us, and we recognize that we must protect and build upon that legacy. We acknowledge the opportunity to serve is a privilege which must be continuously earned through our actions.

Commitment to Improve

We recognize the need for innovation, transparency, and openness of thought. Through our **commitment to improve**, we strive to better ourselves, enhance our abilities and find ways to advance service to the community. We respect that a willingness to change how we do things is the only way to evolve.

Diversity, Equality, and Inclusivity

We recognize that every person has value. We embrace **diversity, equality, and inclusivity** through treating everyone with dignity and respect, actively engaging with perspectives that challenge our own, and fostering genuine community with others.

RESPONSE STANDARDS

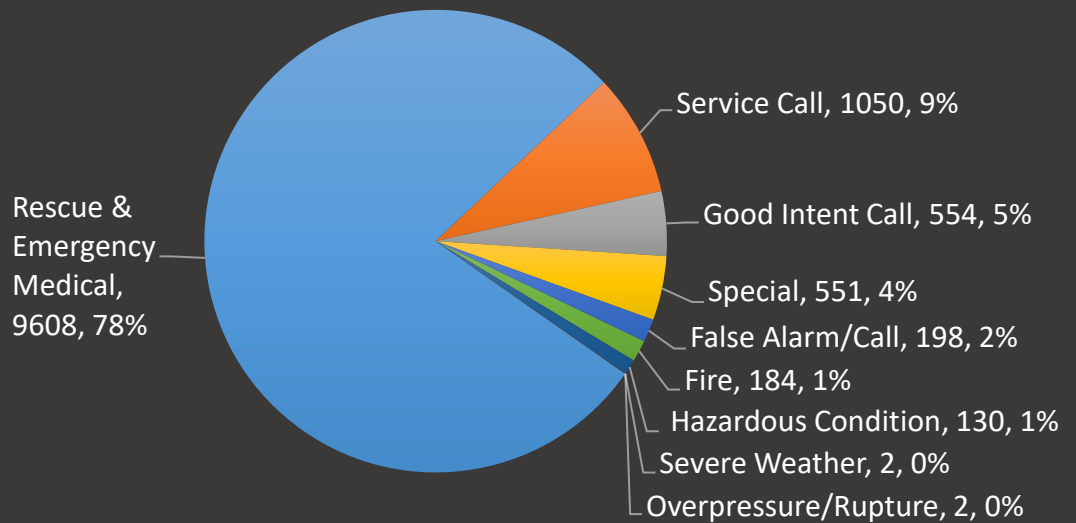
Total
Incidents

12,279

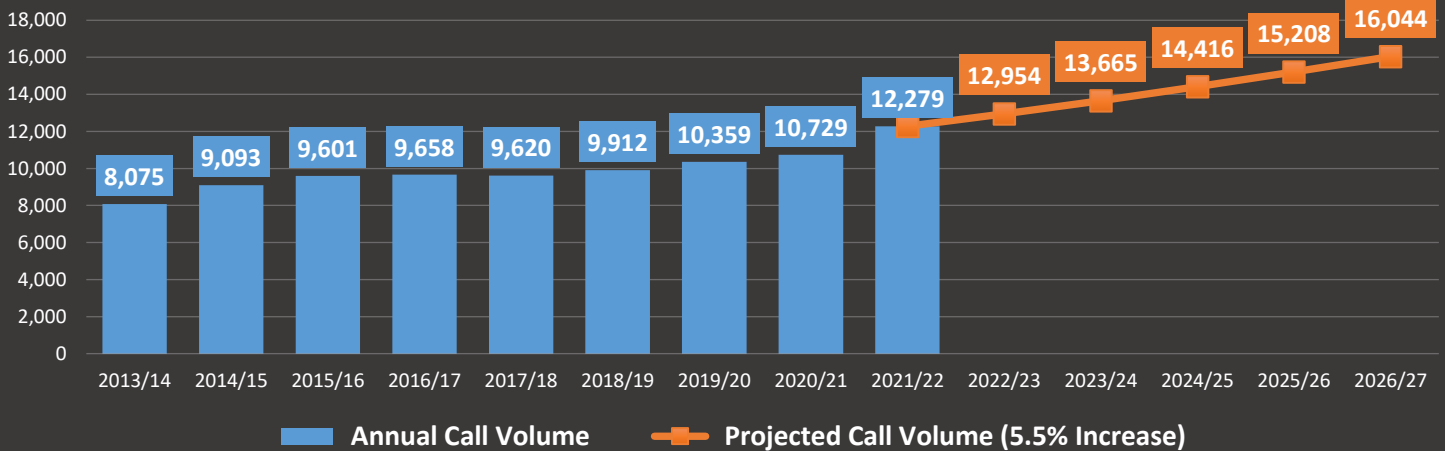
Average
Response Time
Emergent
Incidents

4:41

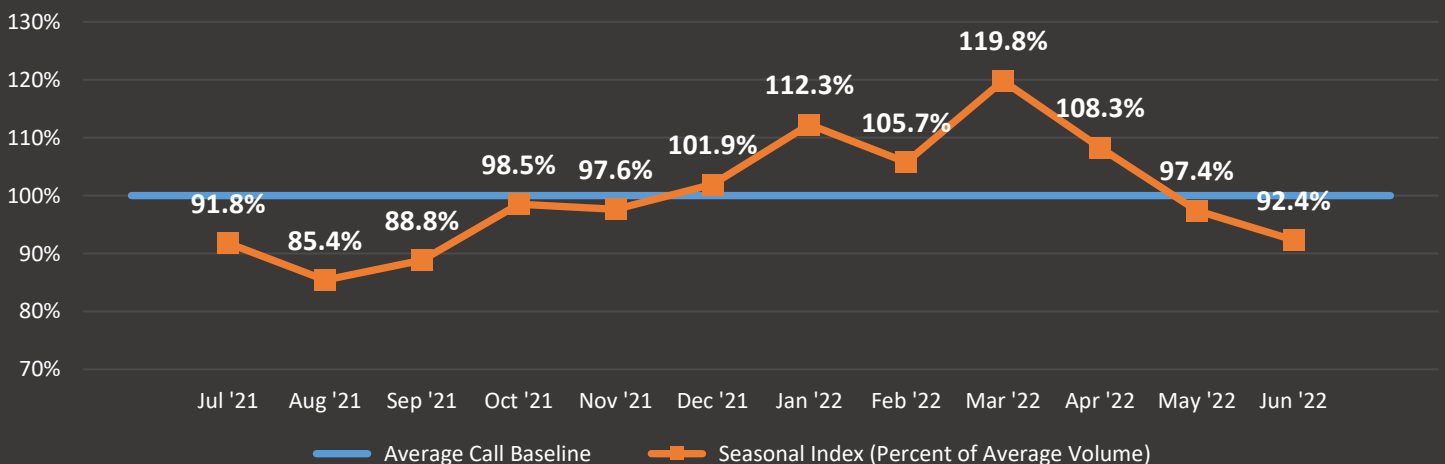
Incident Type Categories



Annual Call Volume with 5-Year Projection

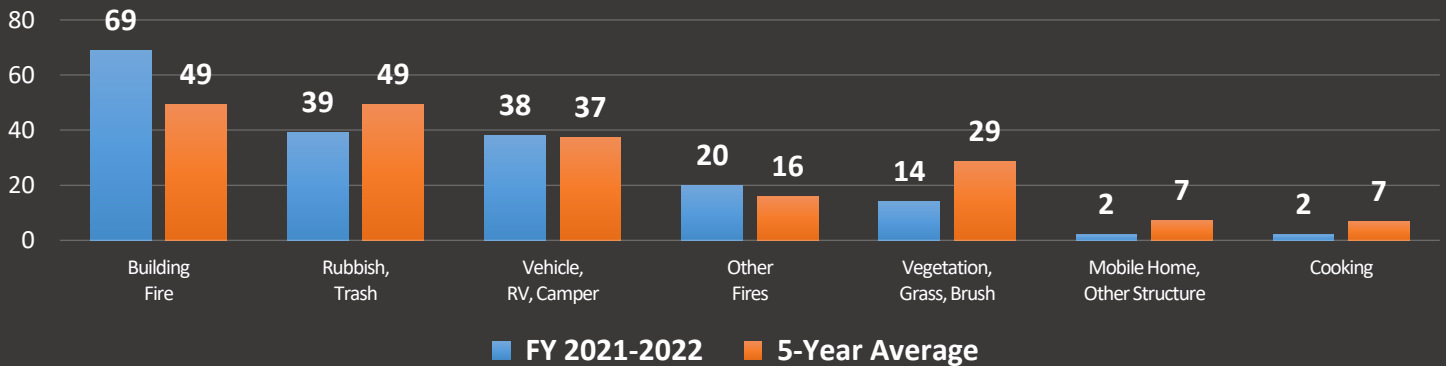


Seasonal Index - Peak Months



FIRE SUPPRESSION

Types of Fires



Pre-Incident Value of Property & Content

\$10,675,200

Saved Value of Property & Content

\$9,768,500

Percentage of
Property & Content Saved

91.5%

Average Response Time for Emergency Calls

	Processing Time	Turnout Time	Travel Time	Response Time (Turnout + Travel)
Battalion 261	2:18	0:59	6:42	7:41
Engine 261	1:03	0:43	3:59	4:41
Engine 262	1:07	0:49	5:15	6:04
Ladder 263	1:08	0:40	5:01	5:41
Engine 263	1:09	0:41	4:45	5:27
Ladder 264	1:00	0:46	4:42	5:28
Engine 265	1:07	0:49	5:48	6:37
All Fire Apparatus	1:07	0:43	4:41	5:24

EMERGENCY MEDICAL SERVICES



Welcome, Dr. Casey Solem, SFMD's New Medical Director

In March 2021, Dr. Casey Solem became SFMD's new medical director. He brings a wealth of knowledge and experience in Emergency Medicine. Dr. Solem currently serves on the Arizona Emergency Medical Services Board of Governors (AEMS), is an active member of the Valley Medical Directors, and serves as medical director for another valley Fire/EMS agency.

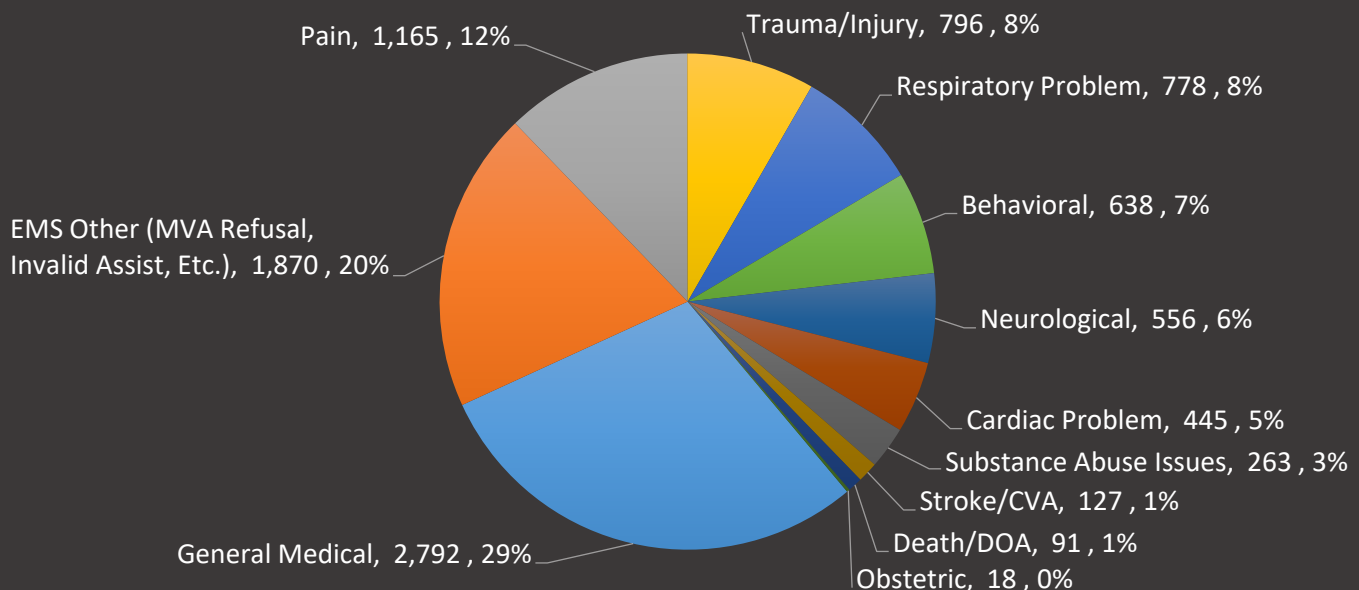
SFMD 2021 Cardiac Survival Rate

28.6%

Cardiac Arrest Survival Rate

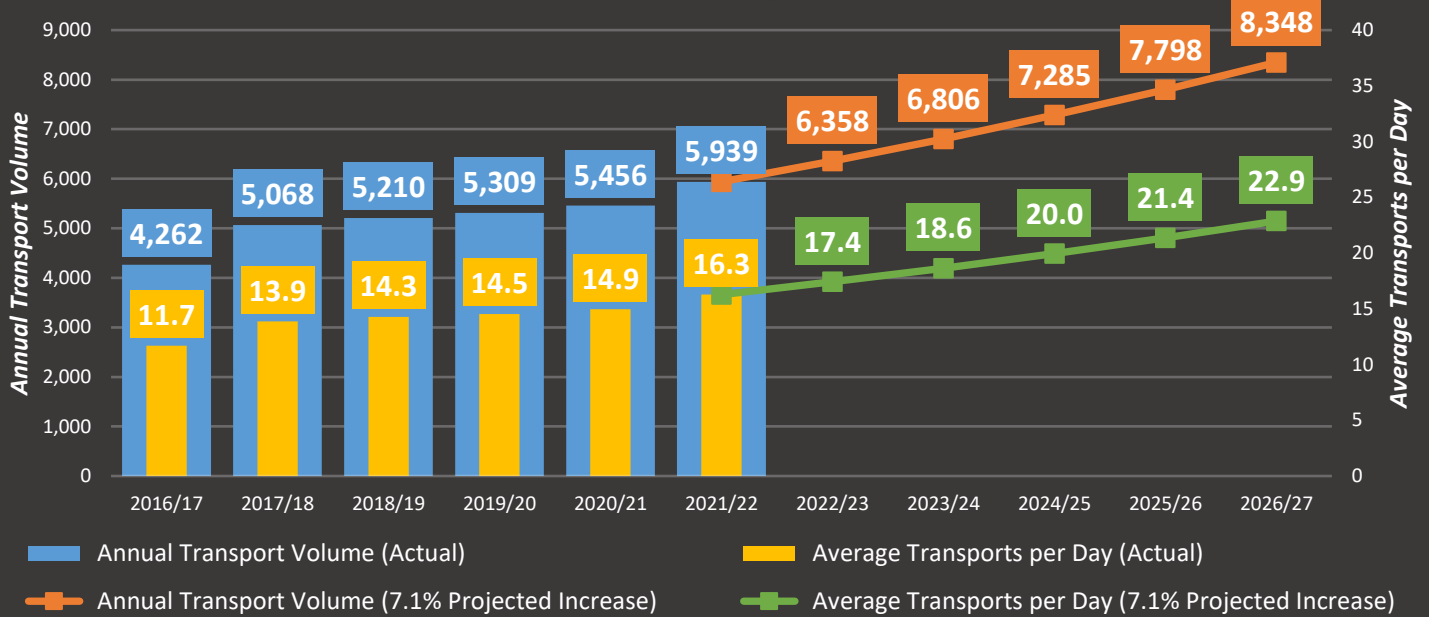
	2017	2018	2019	2020	2021	5 Years
Initial Rhythm V-fib/V-tach	25	20	22	11	7	85
Survived to Hospital Discharge	7	6	7	3	2	25
Overall Survival Rate	28.0%	30.0%	31.8%	27.3%	28.6%	29.4%

EMS Call Types

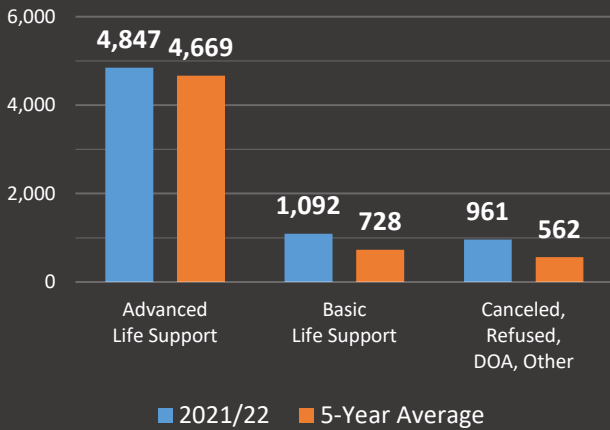


TRANSPORT SERVICES

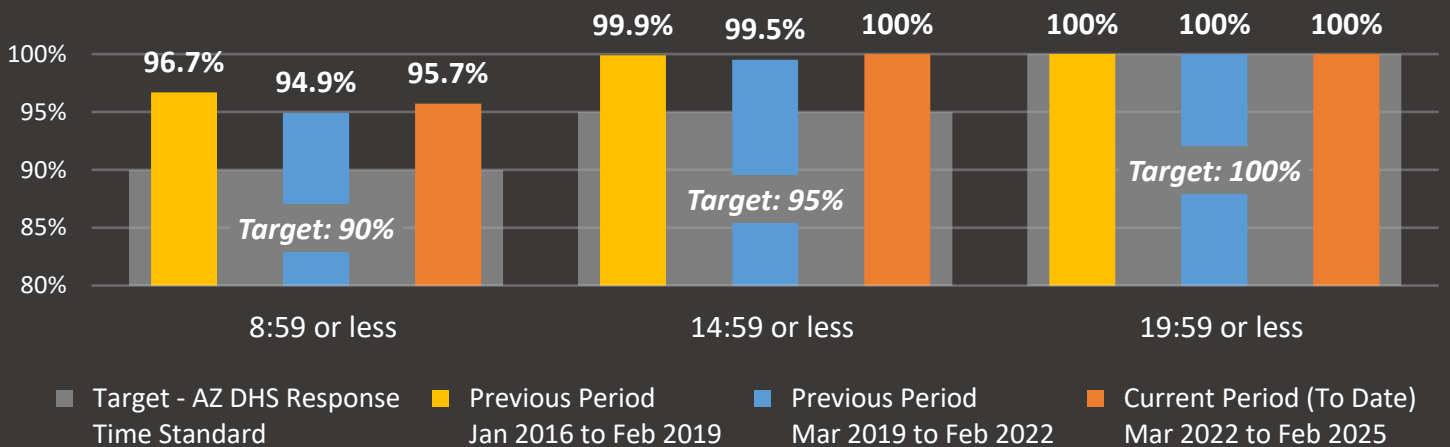
Transport Volume - Projected Increase



Transport Service Request

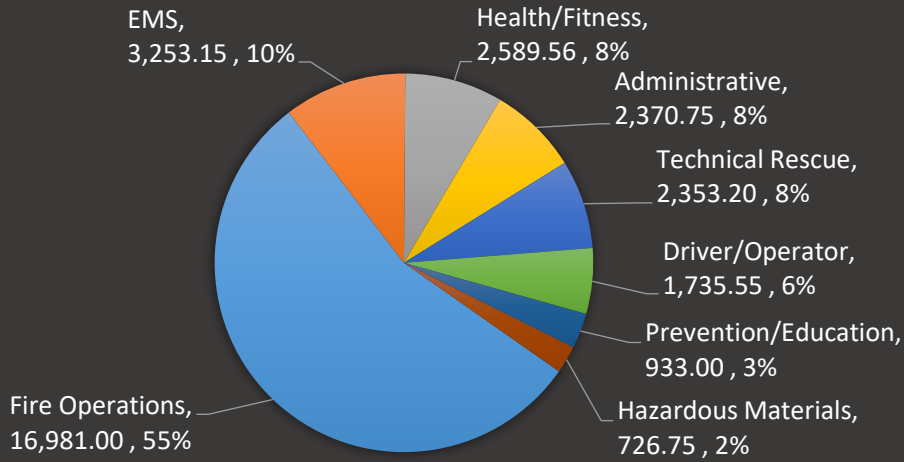


Code 3 Ambulance Response Time Compliance



TRAINING & COMMUNITY SERVICES

Training Hours by Category



**Total
Training
Hours**

30,943

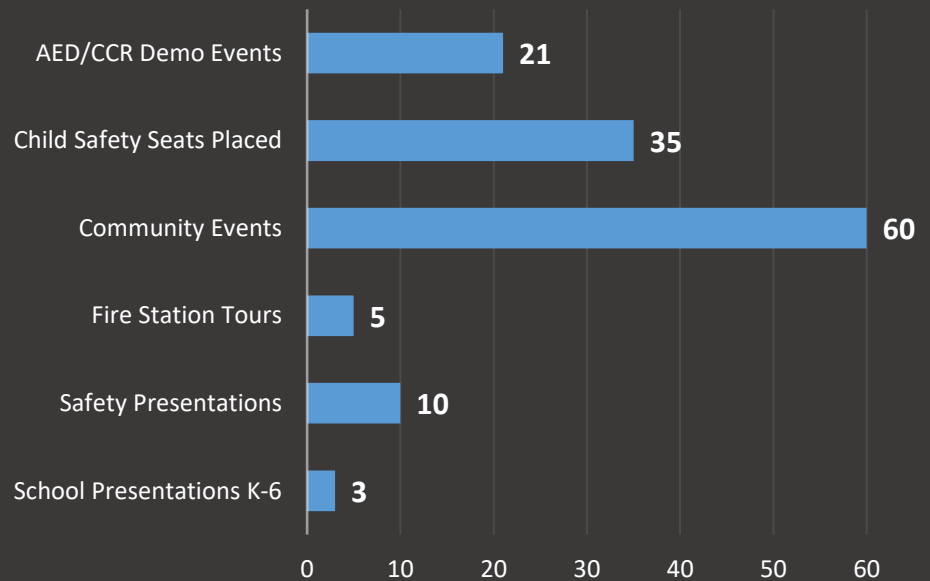
Community AED's

285

life-saving devices to
assist with automatic
external defibrillation



Community Services Activities

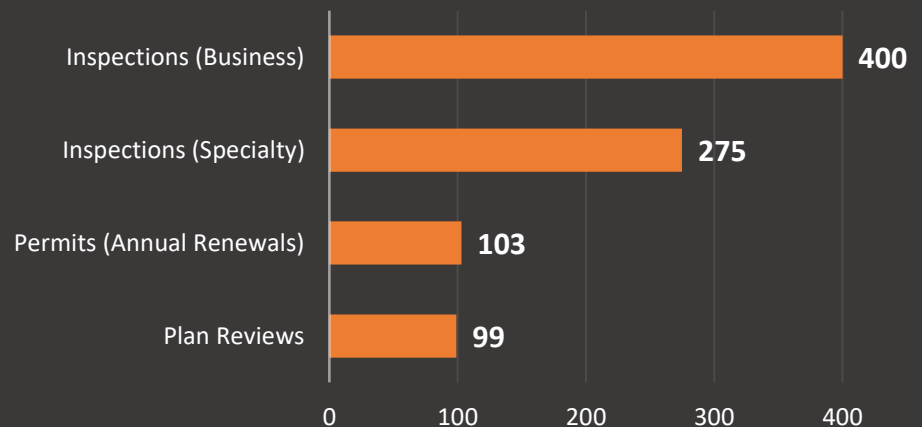


Demonstrations (Hands-Only CPR)

800

community members
trained to perform this
life-saving technique

Fire Prevention Activities



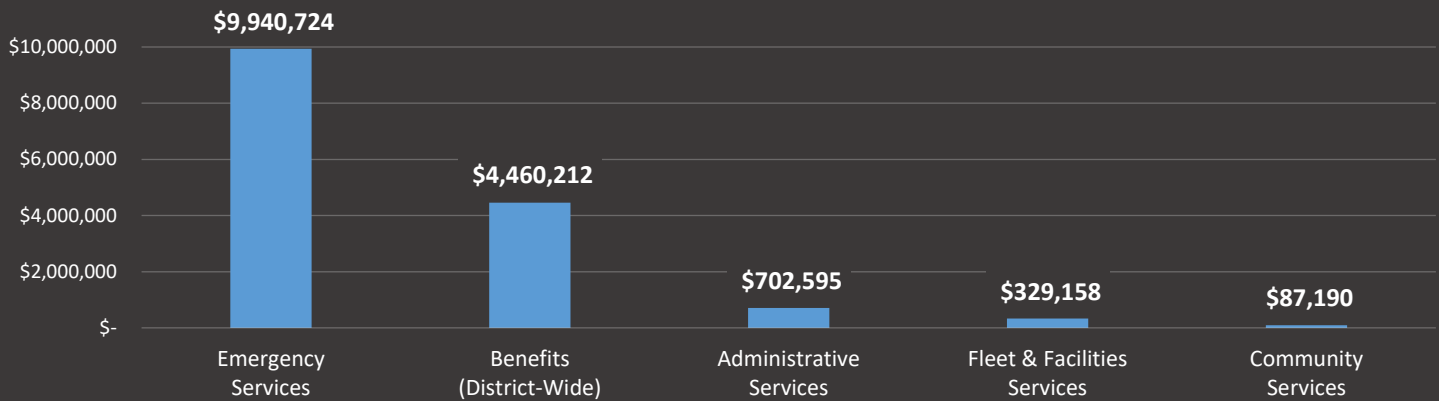
ANNUAL BUDGET

Budget Income Summary

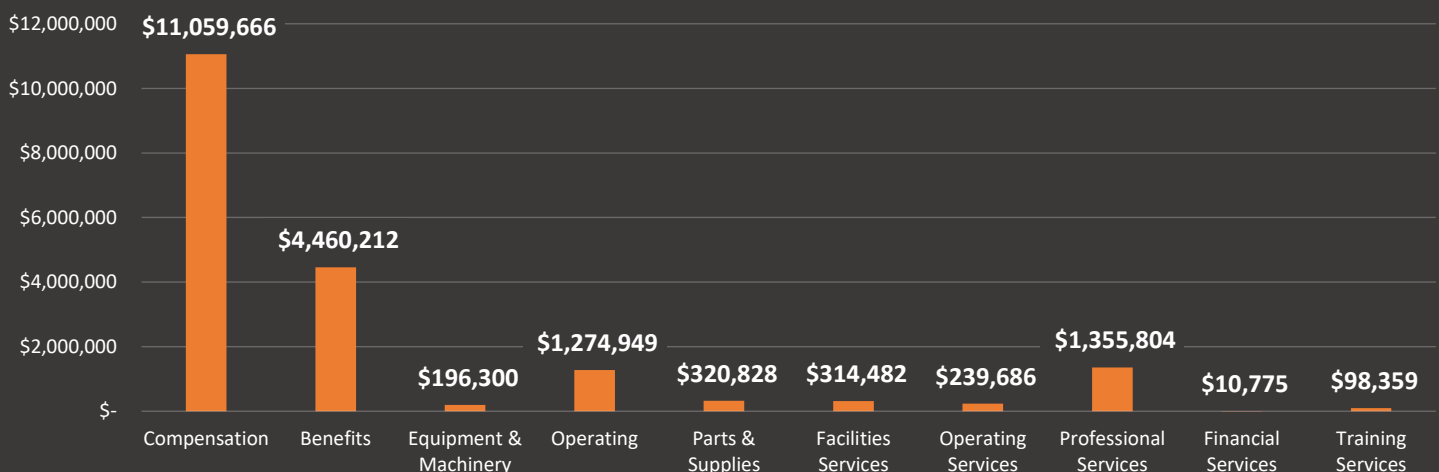
Revenue Summary by Fund Account (Includes Beginning Cash Balance)

Fund	2021/2022 Actual Budget	2021/2022 Approved Budget	2021/2022 Amended Budget	2022/2023 Approved Budget	2023/2024 Forecasted Budget	2024/2025 Forecasted Budget
General Operating (M&O)	\$ 44,846,098	\$ 44,485,746	\$ 44,560,476	\$ 20,354,355	\$ 21,115,741	\$ 22,085,740
Transport Services	\$ 4,192,153	\$ 3,628,311	\$ 3,925,143	\$ 4,427,356	\$ 4,527,248	\$ 4,725,285
Capital Projects	\$ 2,400,555	\$ 2,267,142	\$ 2,264,172	\$ 2,653,692	\$ 2,337,760	\$ 2,147,004
Special Revenue	\$ 66,518	\$ 81,500	\$ 81,500	\$ 68,450	\$ 25,800	\$ 25,800
Debt Retirement Principal	\$ 756,946	\$ 764,974	\$ 764,973	\$ 705,487	\$ 668,746	\$ 683,102
Debt Retirement Interest	\$ 140,658	\$ 132,140	\$ 132,140	\$ 127,751	\$ 137,520	\$ 134,147
COP Reserve	\$ 3,325,772	\$ 3,324,954	\$ 3,324,954	\$ 3,334,272	\$ 3,344,772	\$ 3,355,772
	\$ 55,728,699	\$ 54,684,497	\$ 55,056,329	\$ 31,671,363	\$ 32,157,587	\$ 33,157,850

Compensation for Fiscal Year 2021/2022



Expenditures for Fiscal Year 2021/2022



EMPLOYEE RECOGNITION

Officer of the Year



Jeremy Rocha
Captain/Paramedic

Firefighter of the Year



Colt Weddell
Engineer/Paramedic

Transportation Employee of the Year



Kelsey Christensen
Emergency Medical Technician

Civilian Employee of the Year



George Nasello
Fire Mechanic II

Award for Outstanding Service



Sarah Koupal
Emergency Medical Technician



Ryan Tonelli
Paramedic

PROMOTIONS



Jon Williamson

Battalion Chief, November 2021



Chris Robson

Captain, August 2021



Chris Furgeson

Captain, November 2021



Matt Perez

Engineer, July 2021



Adam Rodriguez

Engineer, November 2021



Trey Schow

Engineer, March 2022



Lance Frawley

*Engineer, July 2021
Captain, November 2021*



Dave Endres

*Engineer, August 2021
Captain, April 2022*



Jennifer Burke

*Fleet & Facilities Support
Specialist, January 2022*

ORGANIZATIONAL CHANGE

FIREFIGHTER RECRUIT ACADEMY GRADUATES

October 2021

Michael Gallagher
Zach Rodenburg
David Spidle

December 2021

Sedona Aulik
Brady Harmon
Kaden Logsdon
Lucas Martinez
Layni Rodriguez

June 2022

Erik Arbit
Logan Garman
Max Gregor
Haden Langenhorst
David Tavares
Jordan Wilkes

NEW ADDITIONS TO SFMD

Administrative Personnel

Brian Read, Assistant Chief
Alena Sampson, Human Resources Manager
Michelle Klemesrud, Account Clerk AP/AR

Transportation Personnel

Paramedics

Noah Whetstin
Fidel Parada
Steven Hammer*

**Selected for the August 2022 Firefighter Recruit Academy*
Amanda Valles

Emergency Medical Technicians

Sean Forrest**

***Completed Paramedic Certification in November 2021*

Chase Thompson
Steven Roembke

RETIREMENTS

Richard Ochs, Assistant Chief – December 2021
Andy Kuhn, Captain – September 2021
Brian Wyatt, Captain – December 2021
Shorty Johnston, Engineer – April 2022
Barb Duffel, Fleet & Facilities Support Specialist – June 2022

One Mission ✧ One Community ✧ One Family

One SFMD

