



Superstition Fire & Medical District

Phone (480) 982-4440 ~ www.sfmd.az.gov

Administration Office
565 North Idaho Road
Apache Junction, AZ 85119
Fax (480) 982-0183

Regional Training Center
3700 East 16th Avenue
Apache Junction, AZ 85119
Fax (480) 982-3268

Fleet & Facilities Services
1455 East 18th Avenue
Apache Junction, AZ 85119
Fax (480) 983-7443



Governing Board Meeting Minutes June 21, 2017

PURSUANT TO A.R.S. §38.431.02, NOTICE IS HEREBY GIVEN TO THE GENERAL PUBLIC THAT THE SUPERSTITION FIRE & MEDICAL DISTRICT GOVERNING BOARD OF DIRECTORS HELD A MEETING ON WEDNESDAY, JUNE 21, 2017. THE MEETING WAS HELD AT THE SUPERSTITION FIRE & MEDICAL DISTRICT'S ADMINISTRATION OFFICE, 565 N. IDAHO ROAD, APACHE JUNCTION, ARIZONA.

THIS MEETING WAS OPEN TO THE GENERAL PUBLIC AND BEGAN AT 5:30 P.M.

A. Call to Order

Chairman Cross called the meeting to order at 5:30 P.M.

B. Pledge of Allegiance

Pledge of Allegiance was led by Director Moeller.

C. Roll Call

Chairman Jeff Cross, Clerk Gene Gehrt, Director Todd House, Director Jason Moeller, and Director Larry Strand as present.

Senior Leadership Team in attendance: Acting Fire Chief Mike Farber, Acting Assistant Chief Richard Ochs, and Finance Director Roger Wood.

Legal Counsel Donna Aversa and Accounts Payable Clerk acting as Board Secretary Jennifer Burke were also present for the meeting.

1. Review and approval of May 2017 financial reports and bank reconciliations. (BOD #2017-06-11)

Motion by Director House to approve the May 2017 financial reports and bank reconciliations. **Seconded** by Director Moeller.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

2. Recognition of employee performance, achievements, and special recognition for community members. (BOD #2017-06-12)

Acting Assistant Chief Richard Ochs presented 10 Year Service Anniversary Awards to Engineer Brandon Blessum (NOT PRESENT), Firefighter/Paramedic Ryan Rodriguez (NOT PRESENT), and Captain/Paramedic Geof Shively (NOT PRESENT).

Chief Ochs also read the list of June Service Anniversaries, Battalion Chief Jeff Cranmer (23 years), Engineer/Paramedic Mike Wolfe (23 years), Firefighter Ryan Elowe (16 years), Captain/Paramedic Alex Dupuis (11 years), and Firefighter/Paramedic Bill Tavares (11 years).

3. Call to the Public. (BOD #2017-06-n/a)

Susan Fox (address redacted)

Lies, lies, evil lies—this district is in chaos and turmoil all because of lies. Lies that may have come from several different sources, but when they are told to you by someone you thought was honest—you wonder. But then you check it out! I wanted to find out the truth. I made an appointment with the Chief and was in his office for an hour and a half asking questions, showing him an email of insane accusations that I had received and having him explain the truth about every one of them. Who else wanted to test the accusations and rumors? Who else wanted to know what was true and what wasn't? Who else went to see the Chief—or did you have all the information you needed—which were vicious lies.

Some of you who came to the Board Meetings to accuse the district--Whispering to me as you walked in that evening, 'We're going to kick some butt' — who of you wanted to find out the truth? Who even dared to call Charlie Fox, your friend and a previous board member known for his integrity and forthrightness? Only one person called Charlie to ask questions.

Well, let me tell you, in case you haven't figured it out: You've been played. You are kicking the wrong butt!

You people who have come to the board meetings since this thing blew up: are you coming to find out the truth or, like so many people who go to car races, are you coming to see a crash?

Human nature has always, always, been the same—it has never changed, and never will. History proves that universal values are power and control, not freedom, not truth.

This board of elected citizens is the only thing that could have stopped the power grab that I see going on here. A power grab that seems to have always been brewing under the surface--in the organization and outside of it. I can only surmise that the reason some of you have not spoken out against it and made efforts to make sure the truth is known is that you have a hidden agenda, something in it for you, or you are being played—believing lies. Shame on you.

As a result of all this, one of the two premier fire districts in the State of Arizona and a model that districts across the country want to copy is being unjustly attacked, insulted, maligned, mauled—dismantled.

I have been coming to fire board meetings since 2011 when a bunch of similar crap was going on. I came not to watch a crash, but to find out and stand for truth and justice. My husband, Charlie Fox, and Barb Cobb were elected to the board in 2012 under the banner of "citizen control, not union control." And with a majority of the board in favor of a strong independent fire district and with excellent leadership guiding loyal, dedicated firefighters, this fire district became the hallmark of excellence in administration and service.

Lies not only can change seats of power, but they destroy reputations, families, and people. To those of you fostering those lies—congratulations: it looks as though you are about to have your trophy. But, mind you, it will be sitting on the sinking sand of lies.

Thank you to those of you who have stood for truth and justice in this horrible situation. I salute you. You and I must keep on keeping on, whatever the cost.

Oh, and Director House: your apology—as for me: not accepted. That is all I have to say."

Charlie Fox (address redacted)

"I want to begin by congratulating a certain group: three members of the board and the union. Five years ago Chief Bourgeois came, first as interim chief and then as full time chief. In four and a half years, under his leadership, the district came to be recognized and respected all across the country as one of the premier fire and medical organizations in the country. In just six short months you have managed to trash the district, that's quite an accomplishment. And in the chaos you have created, it would be no great surprise if our ISO rating went up, and if that happens, insurance rates could skyrocket. I hope you are proud of yourselves. Because I can't imagine anyone else being proud of you."

4. Consideration and possible approval of all consent agenda items listed below: (BOD #2017-06-13)

- A. Board Meeting Minutes from May 17, 2017
- B. Special Board Meeting Minutes from May 26, 2017
- C. Special Board Executive Session Meeting Minutes from May 26, 2017
- D. Special Board Meeting Minutes from June 6, 2017
- E. Special Board Executive Session Meeting Minutes from June 6, 2017
- F. Medical Insurance Business Agreement (Blue Cross/Blue Shield)
- G. Annual ImageTrend Software Fees Payment

Motion by Director Strand to approve consent agenda items for June 21, 2017. **Seconded** by Director House.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

5. Discussion and possible approval transferring funds for the June 30, 2017 Debt Service Payment. (BOD #2017-06-14)

Finance Director Roger Wood introduced this item to the board, stating that it is a housekeeping item for the 2006 GADA bond. He went on to say that the current principal fund cash balance as of May 31, 2017 is \$531,173.26, the debt service interest payment that is due on June 30, 2017 is \$155,512.50. This item is budgeted in the FY 2016/2017 Budget.

Motion by Clerk Gehrt to authorize payment by executing letter of direction to Pinal County Treasurer's Office to wire transfer funds for the GADA debt service payment on June 30th due to U.S. Bank on July 1, 2017. **Seconded** by Chairman Cross.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

6. Discussion and possible approval of Combined Resolution Affecting County Treasurer Transactions for Fiscal Year 2017/2018 from the Pinal County Treasurer's Office. (BOD #2017-06-15)

Finance Director Roger Wood gave the board a brief summary of this agenda item. The combined resolution is required annually by the Pinal County Treasurer's Office. The purpose of the resolution is for the district to provide direction as to whom is authorized to approve the following types of transactions on behalf of the district:

1. Investment Resolution – Authorizes the Pinal County Treasurer's Office to invest on behalf of the district any/all excess funds in interest bearing securities as authorized by law.
2. Warrant Resolution – Identifies individuals who are authorized to provide warrant information including wires, voids, and/or stop payments to the Pinal County Treasurer on a daily basis.
3. Fund Transfer Resolution – Identifies individuals who are authorized to request the Pinal County Treasurer to process wire transfers, book transfers, and/or EFT payments on behalf of the district.
4. Warrant Signature Resolution – Identifies (and provides specimen signatures) for those authorized to sign warrants on behalf of the district for the fiscal year 2017-2018.
5. List of Outside Bank Accounts – Identifies the outside bank accounts maintained by the district.

Motion by Director Strand to approve the Combined Resolution Affecting County Treasurer Transactions for Fiscal Year 2017-2018. **Seconded** by Director Moeller.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

7. Discussion, consideration, and possible action regarding the development of the Fiscal Year 2017/2018 Revenue and Expenditure Budget and adoption of Resolution 2017-02. (BOD #2017-06-16) – Addendum A

Finance Director Roger Wood presented the tentative budget to the board of directors. Key points discussed were as follows:

- General (100) Fund Expense
 - Current Status Balanced at \$14,249,911
 - Expense Highlights
 - Tempe Trust Medical Coverage +\$42,136 in increased Benefit Dollars (up \$12.00 per pay period per employee \$390 vs \$378)
 - Increased PSPRS Contribution \$582,182
 - \$191,601 ELBO
 - \$49,715 Separation ELBO
 - \$1,000,000 Financial Reserve
 - \$25,000 added to HR budget for Fire Chief recruitment
 - \$30,000 added for Recruit Academy
 - \$10,000 added to Legal budget for Investigations
 - \$5,000 added to PSPRS Pay Out Interest
- Transport (150) Fund
 - 4,334 ALS + 624 BLS = 4,958 Total Transports
 - 8.49 billable miles per transport
 - \$1,066.46 ALS, \$923.30 BLS, \$18.26 per mile
 - \$6,011,915 GROSS Revenue
 - \$2,622,801 NET Revenue (after all discounts and write-offs)
 - Three (3) full time 24 x 7 ambulances, one (1) part time 12 x 7 ambulance
 - Subsidy for General M&O (100) Fund
 - \$281,653 allocated costs
 - \$251,375 direct facilities, utilities, and operating costs
 - \$533,028 Total Subsidy
 - Allocated costs – portion of administrative / support wages and benefits
 - Direct Costs – largest include \$85,000 medical supplies and \$131,387 dispatch fees the 100 fund would have to pay even if the Transport Division did not exist
- Capital (200) Fund
 - Beginning Cash Balance (Projected) \$884,806
 - Estimated Tax Revenue (\$0.25*) - \$951,970
 - Investment Income (Estimate) \$4,000
 - Planned Purchases \$723,408
 - Grant Matching (2nd Set of Turnouts) \$28,358
 - Ending Cash Balance (Estimated) \$1,089,010
- Special Revenue (Donations / Grants – 400) Fund
 - Beginning Cash Balance (Projected) \$68,775
 - Fall Prevention Grant (5%) \$11,961 (Supplies Only)
 - VICC Training Grant (15%) \$95,634
 - AFG 2nd Set of Turnouts (10%) \$255,218
 - Donations \$16,600
 - Total Potential of grants \$575,971
 - District Share \$47,184
- Bond Debt Principal (500) Fund
 - Estimated Tax Revenue \$492,602
 - Debt Principal Expense \$445,000
- Bond Debt Interest (600) Fund \$344,250

- Debit Interest Expense \$311,025

Motion by Director House to adopt Resolution 2017-02 adopting a tentative budget of \$20,424,626.06 for the fiscal year beginning July 1, 2017 and ending June 30, 2018 and giving notice to the public of the tentative budget as well as a time and place for a public meeting to hear comments prior to final adoption of the budget as required by law. **Seconded** by both Clerk Gehrt and Director Strand.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

8. Discussion, review, and possible approval of the district’s application for a general rate increase to its ground transport rates. (BOD #2017-06-17) – Appendix B

Finance Director Roger Wood and Transportation Services Manager Billy Warren presented this item to the board. Key points discussed were the following:

- Objectives of General Rate Increase
 - Ensure long term financial health and stability of the district’s ground transport operations.
 - Charge reasonable transport rate for ALS and BLS transport services to allow SFMD to manage the ambulance service to a financial breakeven at a minimum.
- Why is the General Rate Increase needed
 - Lack of initial visibility to payer mix – after 18 months of operation, SFMD has data on its true payer mix, the percentage of Medicare and self-insured patients are both much higher than originally assumed.
 - Expansion of services to include both ALS and BLS transports – in April 2017, SFMD was successful in negotiating with AMR to take on total primary responsibility for both ALS and BLS transports within its district.
- ALS / BLS Rates Determination
 - Breakeven for FY 2017/2018 based on budgeted costs – the goal is to reach a breakeven point using accrual based accounting.
- Challenges and approach within methodology
 - Medicare pays the same regardless of rate.
 - Long term payment trail – SFMD is still receiving payments on Medicare and Medicaid transports from January 2016.
- SFMD Rate / Results Comparison

○ SW Ambulance of Casa Grande (CoN #85)	\$1,366.15
Rate does not include medical supplies	
○ Sun Lakes Fire District (CoN #12)	\$1,412.41
Rate does include medical supplies	
○ Proposed SFMD ALS Rate	\$1,375.00
Rate does include medical supplies	
- Next Steps
 - Governing Board approval
 - Submit formal application
 - DHS review comments / questions
 - DHS will take an ad in our local paper to notify public
 - Final approval could take up to six months
 - If approved staff would coordinate with billing companies for implementation

Motion by Clerk Gehrt to approve the June 2017 General Rate Increase request for submission to the Department of Health Services. **Seconded** by Director Moeller.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

9. Review, discussion, and possible action regarding Chairmanship of the Fire Board under SFMD Board By-Laws Article III: Officer, Paragraph 7. (BOD #2017-06-18)

Board Director Larry Strand introduced this item to the board stating that, *"because of some of the bad publicity in the local newspaper and basically for your lack of experience in leadership roles. Therefore I think we need to improve our reputation in this district and elect a new director."*

Chairman Cross asked him what newspaper articles he was referring to.

Director Strand stated, *"It kind of took your name in vain a little bit, if you remember that article."* Director Strand stated he did not have the article available as evidence.

Chairman Cross asked if it was an opinion piece.

Director Strand stated, *"There were some other issues of items of information that should have been delivered to us through you but it was not."*

Chairman Cross asked for the list of items Director Strand was referring to. Director Strand stated he did not have a list. Chairman Cross went on to say that under the SFMD By-Laws an officer may be removed for a valid and just cause and asked Director Strand if he believed that those were valid and just. Director Strand stated, yes.

Clerk Gehrt read SFMD By-Laws Article III. Item 5, *"The Chairperson: The Chairperson is primarily responsible for ensuring that the business of the public meetings is transacted in a proper order and is reasonably expedited. The Chairperson must ensure that all members observe appropriate procedure and that order and decorum are observed at the meetings."*

He also stated, *"I guess I would question the newspaper articles and if you expect us to vote him out of office as chair, the least you should do is bring the articles so we know what you are talking about."*

Director Strand stated, *"The article kind of hurt the reputation of the whole district, claiming Mr. Cross was in the chief's office more than with the rest of us. What was the line? Something about a cheering section, stuff like that. And some of these other litigations that were happening, we were not provided with copies of any of that litigation that was flying around, which is hopefully all done with."*

Legal Counsel Donna Aversa stated there has been no litigation, and that the district has not been sued. She went on to say, *"There may have been claims, but there is no litigation pending right now."*

Clerk Gehrt stated that because Director Strand provided no documents to substantiate his claims, he would vote no. He went on to say, *"And the one thing that you are referring to is an opinion piece by one individual within the district's boundaries."*

Call to Public

Charlie Fox (address redacted)

"This is the most ridiculous thing I have ever heard. The chairman's job is to run the meeting and that's it. I know Robert's Rules of Order. I was parliamentarian of the Pinal County Republican Committee for several years and Parliamentarian of Presbytery for four years. Have you ever read the Constitution? Including the First Amendment? Freedom of Expression? This is ridiculous."

Motion by Director Strand to remove Jeff Cross from the Chairman position of the fire board. **Seconded** by Director House.

Vote (Roll Call) Gehrt(nay), Moeller(nay), Cross(nay), Strand(aye), House(aye) 2 ayes, 3 nays. **MOTION FAILED.**

10. Discussion, update, and possible action regarding PSPRS and the Hall payout. (BOD #2017-06-19)

Finance Director Roger Wood gave a brief update on the payout process and stated he will bring an agenda item for July meeting.

11. Update and possible direction for New Business Items, the board may want to add to future board agendas. (BOD #2017-06-20)

Clerk Gehrt requested to have a future work session regarding the SFMD By-Laws.

12. Reports (BOD #2017-06-21) – Addendum C

Community Services

- 5/23 Water Safety Day at Sousa Elementary
- 6/16 Life Vest Roll-Out and Water Safety at Sonoma Valley Apartments
- 7/4 City event and fireworks show

Operations Update

13. Announcements (BOD #2017-06-n/a)

Chairman Cross announced that the board and Chief Bourgeois reached an agreement.

14. Adjourn (BOD #2017-06-22)

Motion by Clerk Gehrt at 6:52 PM to adjourn the meeting. **Seconded** by Director House.

Vote 5 ayes, 0 nays. **MOTION PASSED.**

Governing Board Approval:



Gene Gehrt, Board Clerk

Jasmin Jones

Addendum A

**Item 7
BOD #2017-06-16**

Discussion, consideration, and possible action regarding the development of the Fiscal Year 2017/2018 Revenue and Expenditure Budget and adoption of Resolution 2017-02.



FY 2017 / 2018 Tentative Budget

General (100) Fund Expense

Current Status: Balanced at \$14,249,911

Expense Highlights:

- Tempe Trust Medical Coverage +\$42,136 in increased Benefit Dollars
 - Up \$12.00 per pay period (\$390 vs. \$378)
- Increased PSPRS Contribution +\$582,182
 - \$ 191,601 ELBO
 - \$ 49,715 Separation ELBO
 - \$ 1,000,000 Financial Reserve
 - \$ 25,000 added to HR budget for Fire Chief search
 - \$ 30,000 added for Recruit Academy
 - \$ 10,000 added to Legal budget for investigations
 - \$ 5,000 added for PSPRS Pay Out Interest

FY 2017 / 2018 Tentative Budget

Transport (150) Fund

4,334 ALS + 624 BLS = 4,958 Total Transports
 8.49 billable miles per transport
 \$1,066.46 ALS, \$923.30 BLS, \$18.26 per mile
 \$6,011,915 **GROSS** Revenue
 \$2,622,801 **NET** Revenue (after all discounts and write-offs)
 Three (3) full time 24X7 ambulances, one (1) part time 12X7 ambulance

FY 2017 / 2018 Tentative Budget

Transport (150) Fund

Payer Mix

Carrier	% Transports	% Gross	Mix
Medicare	59.76%	37.00%	22.11%
Medicaid	19.37%	68.59%	13.29%
Commercial	10.22%	75.00%	7.67%
No Insurance	10.13%	3.30%	0.33%
Auto Insurance	0.52%	60.00%	3.31%
	100.00%		63.73%

FY 2017 / 2018 Tentative Budget

Transport (150) Fund

Subsidy for General M&O (100) Fund

- \$281,653 allocated costs
- \$251,375 direct facilities, utilities, and operating costs
- \$533,028 Total Subsidy

Allocated costs: portion of administrative / support wages & benefits.
 Direct Costs: largest include \$85,000 medical supplies and \$131,387 dispatch fees the 100 fund would have to pay even if the Transport division did not exist.

FY 2017 / 2018 Tentative Budget

Capital (200) Fund

Beginning Cash Balance (Projected)	\$ 884,806
Estimated Tax Revenue (\$0.25*)	\$ 951,970
Investment Income (Estimated)	\$ 4,000
Planned Purchases	\$ 723,408
Grant Matching (2 nd set Turnouts)	\$ <u>28,358</u>
Ending Cash Balance (Estimated)	\$1,089,010

* Assumes Board approval of Special Tax Override.

FY 2017 / 2018 Tentative Budget

Capital (200) Fund

Planned Purchases

Steel Building at S262	\$ 39,830
A/C Unit Replacements (3)	\$ 22,500
Pumper Lease	\$ 86,098
Tanker Lease	\$ 42,256
Ambulance Leases (5)	\$ 175,148
Topaz Venture	\$ 42,076
G2 Encoding Upgrade	\$ 30,000
Dual Band Radios (5)	\$ 45,000
Heart Monitor	\$ 41,500
Mobile Data Terminal Replacement	\$ 130,000
Servers	\$ 52,000
EPCRs	\$ 10,000
Treadmill	\$ 7,000
	\$ 723,408

FY 2017 / 2018 Tentative Budget

Special Revenue (Donations / Grant - 400) Fund

Beginning Cash Balance (Projected)	\$ 68,775
Grants (Agency Share)	
- Fall Prevention Grant (5%)	\$ 11,961 (Supplies Only)*
- VICC Training Grant (15%)	\$ 95,634
- AFG 2nd Set of Turnouts (10%)	\$255,218
- Donations	\$ 16,600

* Fall Prevention Grant includes wages & benefits of 2 employees whose costs are fully funded whether or not we get the grant.

** Total potential value of grants to District: \$575,971
 District share: \$47,184

FY 2017 / 2018 Tentative Budget

Bond Debt Principal (500) Fund

Estimated Tax Revenue: \$492,602

Debt Principal Expense: \$445,000

Bond Debt Interest (600) Fund

Estimated Tax Revenue: \$344,250

Debit Interest Expense: \$311,025

Ground Transport General Rate Increase Request June 2017



Superstition Fire & Medical District

For SFMD internal discussion purposes only.

SFMD General Rate Increase Request

Reasons Why a General Rate Increase is Needed:

1. Lack of Initial Visibility to Payer Mix.

- In the beginning, SFMD did not have visibility to its payer mix, and had to make basic assumptions in developing its original ALS and BLS rates.
- After 18 months of operations, SFMD has real time data on its true payer mix. The percentage of Medicare and self insured patients are both much higher than originally assumed.

2. Expansion of Services to Include Both ALS and BLS.

In April 2017, SFMD was successful in negotiating with AMR to take on total primary responsibility for both ALS and BLS transports within its district. As a result, SFMD is now responding to BLS calls with ALS units.

▶ 3

For SFMD internal discussion purposes only.



SFMD General Rate Increase Methodology

Challenges and Approach Within Methodology.

1. Medicare Pays Basically the Same Regardless of Rate.

- Needed to hold Medicare payment per transport the same.

2. Long Payment "Trail".

- SFMD is still receiving payments on Medicare and Medicaid transports from January 2016, so our actual Gross % is lower in some cases than expected.
- Used expected percentages so as not to "overcharge" due to length of payment period.

▶ 5

For SFMD internal discussion purposes only.



SFMD General Rate Increase Request

Superstition Fire & Medical District (SFMD) is a not-for-profit entity that was originally created to serve its residents with the highest possible level of fire suppression and emergency medical services. In January 2016, SFMD added ALS (primary) and BLS (back-up) ground transportation to its list of services for its residents. In April 2017, SFMD expanded its ground transportation services to become the primary provider of both ALS and BLS transports within its district boundaries.

Objectives of General Rate Increase Request:

- To ensure the long term financial health and stability of the District's ground transport operations.
- To charge a reasonable transport rate for the ALS and BLS transport services to allow SFMD to manage its ground transport operations to a financial breakeven at a minimum.

▶ 2

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SFMD General Rate Increase Methodology

How the new proposed ALS and BLS rates were determined.

1. Breakeven for FY 2017 / 2018 Based on Budgeted Costs.

FY 17/18 is being used to determine the new proposed rates as it represents the first full 12 month period where SFMD is the primary provider of both ALS and BLS transport service.

ALS:	\$1,375.00 / transport
BLS:	\$1,275.00 / transport
Mileage:	\$ 20.00 / billable mile

The goal is to reach a breakeven point using accrual based accounting.**

** DHS mandates accrual accounting reporting.

▶ 4

For SFMD internal discussion purposes only.



SFMD Rate / Results Comparisons

1. ALS Rates of Similar Providers With Similar Payer Mix.

A. Southwest Ambulance of Casa Grande (CON #85)	\$1,366.15
- Rate does <u>not</u> include medical supplies	
B. Sun Lakes Fire District (CON #12)	\$1,412.41
- Rate does include medical supplies	
C. Proposed SFMD ALS Rate	\$1,375.00
- Rate does include medical supplies	

▶ 6

For SFMD internal discussion purposes only.



Next Steps

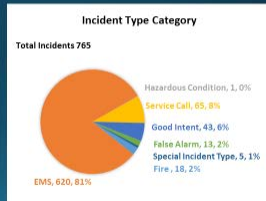
1. Ask SFMD's Governing Board for approval of the application at its **June 21 Board meeting**.
2. **Submit the formal application by June 26 if possible.**
3. **DHS will review and provide questions / comments during Administrative review process.**
4. **DHS will take out an "ad" in our local paper to notify the public for the requested increase in rates.**
5. **Final approval could take up to 6 months.**
6. **If approved, Staff would coordinate with Intermedix, ACCCHS, and any other impacted organization or system to ensure the new rates are being implement.**



Addendum C

May 2017 – Suppression Operations

Average Response Time For Emergent Incidents		
May 2017	May 2016	YTD (Fiscal)
5:09	UTO	5:08



May 2017 Unit Responses – LA263 Pilot Program

Unit	Hours in Service	Unit Responses	Percentage of Responses
E261	744	273	31.93%
E262	744	89	10.41%
LT263	744	267	31.23%
L264	744	110	12.87%
E265	744	52	6.08%
LA263	228	64	7.49%

- LA263 was in service 29.30% of the time during the month of May.
- When LA263 is in service it reduces manpower and apparatus costs, while increasing availability for high acuity calls at the busiest stations.



May 2017 LA263 – Pilot Program

Dates In Service

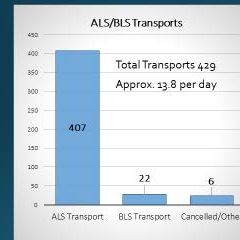
- LA263 was in service 12 out of 31 days
- 3 of those days were fully staffed for 24 hours
- 9 days were staffed for some part of the 24 hour period

Call Volume

- LA263 responded to 64 incidents
- Four responses were with another SFMD front line apparatus (excluding Medic Units)



May 2017 Transportation Operations



May 2017 Transportation Operations

CON Compliance Through April 30, 2017 (Code 3 Only) (Licensure Reporting Period January 4, 2016 – March 17, 2019)				
Standard	Late	On-Time	Responses	Compliance
8:59 or less -90%	23	347	370	93.78%
14:59 or less -95%	1	369	370	99.73%
19:59 or less -100%	0	370	370	100.00%

